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## PRE-ADMISSION REQUIREMENT

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### **Mental Health Facility Precautions and Actions During COVID**

As the Coronavirus pandemic continues, Hillside is committed to prioritizing safety for our clients, their families, and our employees. Using the guidelines from the Center for Disease Control and the Georgia Department of Public Health, the Coronavirus Task Force, comprised of Hillside leaders, meets several times per month to discuss and implement program changes, infection control procedures, staffing and clinical care of our clients.

Below is an outline of some of the safety practices of Hillside. If your family is currently in our program and you have additional questions, please reach out to your family therapist or program manager. If you are a prospective client or prospective client's family, please reach out to Admissions Department with your questions.

### **Residential and Day Treatment Actions**

Hillside continues to admit clients to all programs.

Clients requiring residential or day treatment may be required to be fully vaccinated prior to admission. Your admission counselor will confirm this requirement during the pre-admission process.

All employees working in client facing roles or performing job duties on the Hillside campus are required to be vaccinated against COVID.

All new clients in the residential and day programs are COVID tested upon admission.

All clients must wear masks in the residential school setting and in the day program.

All employees wear KN95 face masks when indoors and in the presence of others.

Family Therapy is provided primarily using Zoom or other secure means of video conferencing.

All buildings have specialized air filters on the heating and cooling systems.

### **Community Based Program Actions**

In-person services are offered as well as telehealth sessions via Zoom.

In-person services require the therapists, clients, and the client's family to follow infection control procedures including a health screening, physical distancing, and wearing KN95 face masks.

## Tours and Visitors

A virtual tour is available on our website. We are not currently offering on-site tours for families.

Family visitation is currently allowed on Saturdays and Sundays, is limited to two visitors per client, and must be scheduled by Wednesday of each week. Face masks are required and temperature checks are done prior to the visit.

Clients in the residential program may be granted a therapeutic day pass with family after five weeks in the program and if recommended by the clinical team.

### How to best protect yourself from COVID-19

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Practise social distancing



Wash your hands regularly



Stay home when you can