



September 21, 2020

Dear Hillside Families,

We are pleased to announce the return of on-campus family visitation effective October 3 and 4, 2020. In order to provide visits in the midst of this pandemic, safety guidelines have been developed and we will strictly adhere to these guidelines for the wellbeing of your children, yourselves, and our employees. Please read this letter carefully so you are aware of the expectations and how to make the most of your visit.

Visitation will take place in the Dining Hall. Visitation times must be requested by Wednesday, September 30, and each Wednesday thereafter by contacting your assigned Family Therapist. Confirmation of the assigned time will be provided by Friday each week. Visits will be scheduled in one-hour increments followed by 15 minutes to disinfect between visitors. Timely arrival is important to maximize your visit. Visitors will be limited to two individuals per family. No children under the age of 5 will be permitted. Temperatures will be taken upon arrival and any visitor with a fever or exhibiting symptoms including coughing, shortness of breath, or body aches will be sent home immediately. Visitors are encouraged to take their own temperatures prior to leaving home.

Procedures:

1. Each Cottage will have an assigned visitation day and time
2. Visitor sign-up is through the Family Therapist by Wednesday prior to the weekend
3. Arrive only at the designated time; early arrival will not increase visitation time
4. Stand outside the Dining Hall maintaining 6 feet of distance from others until invited in
5. Temperatures will be taken and recorded upon arrival
6. Hands must be washed or hand sanitizer used upon arrival
7. A maximum of 6 families will be scheduled in a time slot
8. There will be one set of visitors per table
9. All participants must wear masks, including the child
10. Visitors are allowed to bring food and snacks to share with their child in the dining hall. Nothing will be allowed to return to the cottage with the child.
11. Hillside staff will notify visitors when their designated visitation time ends
12. Visitors will promptly exit the campus, visiting no other buildings
13. Kids will wash hands after visitation

Hillside is a place of healing. We are grateful for your trust in us and for the opportunity to impact the lives of your children and your family. Welcome back to campus!

Emily Acker  
President and CEO